IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Max Copperman et al.							
Title:	EFFICIENT AND COST-EF RELATIONSHIP MANAGEME	FECTIVE CONTENNT (CRM) OR OTHE		CUSTOMER				
Docket No.: Filed: Examiner:	1546.015US1 January 14, 2002 JAN 2 4 2005	Due Date:	10/047,446 January 28, 2005 Unit: 2165					
Mail Stop An	nendment RADENAR							
Commissioner	for Patents							
P.O. Box 1450)			•				
Alexandria, V	A 22313-1450							
We are transmitting herewith the following attached items (as indicated with an "X"):								
 <u>X</u> A return postcard. X Response to a Restriction Requirement (1 Page). 								
\underline{X} Response to a Restriction Requirement (1 Page).								
If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.								
SCHWEGMAN, Customer Num	LUNDBERG, WOESSNER & KLUTH ber 21186	Atty	: Suneel Arora No. 42,267					
<u>CERTIFICATE UNDER 37 CFR 1.8:</u> The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this <u>1</u> day of January, 2005.								

CANA Uphus

Sina Spher Signature

Name

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

(GENERAL)

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ERENT & TRANE	<u>II</u>	N THE UNITED STATES PATENT AND TR	ADEMARK OFFICE			
TRANE	Applicant:	Max Copperman et al.	Examiner: Dov Popov	ici		
	Serial No.:	10/047,446	Group Art Unit: 2165			
	Filed:	January 14, 2002	Docket: 1546.015US1			
	Title:	EFFICIENT AND COST-EFFECTIVE CONTR	ENT PROVIDER FOR			
	CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER					
		APPLICATIONS				

RESPONSE TO RESTRICTION REQUIREMENT

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In response to the Restriction Requirement mailed December 28, 2004. Applicant elects for immediate prosecution Group I, with claims 1-11, 25-31, and 36-42 readable upon this election, as identified by the Examiner. Applicant reserves all rights with respect to the non-elected claims.

Respectfully submitted,

MAX COPPERMAN ET AL.

By their Representatives,

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A. P.O. Box 2938 Minneapolis, MN 55402

Date January By

(612) 373-6951 Suneel Arora

Reg. No. 42,267

<u>CERTIFICATE UNDER 37 CFR 1.8</u>: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS Amendment; Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this ______ day of <u>January</u>, 2005.

NA Name

Signature